



IMPORTANT POLICIES & TERMS & CONDITION

MOTOR TIGER INC. (MT) warrants all parts (unless otherwise specified) as per the information communicated to you by MT's Sales Agent and the used engine/transmission purchased from Motor Tiger's Inventory holds a support warranty of up to 5 years. In case, if the used engine/transmission is purchased from Motor Tiger's business or sales associates then warranty of our business associates will be applicable on that part. To avail the extended warrant of 5 years, you need to connect with MT's Sales Agent. Our used engine warranty is limited to manufacturing defects of the following parts: block, heads, pistons, crankshafts, camshafts, rockers, and other internal components only. Our warranty does not cover any attached accessory parts, such as switches, sensors, cables, turbo, electronics, belts, hoses, water pumps, manifolds, wire harnesses, valve covers, gaskets, brackets, oil pan, flywheel etc.

Diesel Engines: Injectors; High pressure oil pumps; High pressure fuel injectors and any other accessories outside the engine block are not covered under our warranty.

DISCLAIMER

MT is not responsible for installation or improper use of any engine/transmission sold to a client, therefore the following parts and circumstances are not covered by our warranty:

- **PROFESSIONAL INSTALLATION IS REQUIRED. WE DO NOT PROVIDE TECHNICAL SUPPORT FOR INSTALLATIONS AND DO HIGHLY RECOMMEND IF YOU ARE NOT FAMILIAR WITH THE SWAP TO PLEASE CONSULT WITH A PROFESSIONAL MECHANIC. IF CERTIFIED MECHANIC DOES NOT INSTALL THE ENGINE/TRANSMISSION, WARRANTY IS VOID. NO QUESTIONS ASKED.**
- All engines are warranted against cracked cylinder blocks or heads, bad cam or crankshaft, excessive smoking, and to be in good running order unless otherwise stated.
- The used engine you have purchased must have new oil and filter installed upon installation.
- You must provide for a new tune up upon installation of engine, (points, plugs, plug wires, timing components, etc.). Also gaskets and seals should have been checked or replaced. This warranty only extends to internally lubricated parts and the housing on drive train parts. It does not cover bolt on parts, manifolds, fuel injections, oil pans, brackets, water pumps, flywheels, sensors, wires, ignition gaskets, seals, distributor, computers, etc.
- Professional installation is required. We do not provide technical support for installations and do highly recommend if you are not familiar with the swap to please consult with a professional mechanic. If certified mechanic does not install the engine/transmission, warranty is void.
- Customer must perform oil system overhaul procedure. (Flush oil system & change oil pump). The loss of engine as a result of insufficient amount of oil in the engine or lack of oil pressure will void warranty
- Transmissions are warranted to be in good working order against slippage or shifting failures.
- Transmissions must have new seals, filter, and new oil installed upon installation into vehicle.
- Vehicles which have MT engines and transmissions installed must have proper capacity cooling systems and be flushed upon installation.
- Proper oil levels and cooling levels must be maintained at all times for warranty to be valid.
- Warranty is void if heat tabs are melted or removed.
- All Deposits are taken in "good faith" and are not refundable under any circumstances.
- MT will not reimburse any labor charges on defective parts installed. Reimbursement shall be for original cost of merchandise plus any tax collected.
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- MT will not reimburse any labor charges on defective parts installed. Reimbursement shall be for original cost of merchandise plus any tax collected.



- All warranty claims must be presented to an authorized agent or manager of MT within a period of 30 days from date of purchase for this warranty to be valid.
- This warranty is not transferrable and does not cover damage if parts are used in connection with racing purposes or vehicles with racing equipment or damages by accident or misuse.
- Improper installation will void warranty.
- 25% handling charge on usable merchandise returned within 30 days - no returns after 30 days - no returns on "cut off" parts. \$5.00 minimum purchase. No guarantee and no refund on electrical parts.
- MT does not assume responsibility for towing charges, lay-up time, telephone, loss due to down time, cost of lodging, cost of vehicle use, inconvenience, or car / truck rental
- All body parts, interior parts, wheels, & suspension are not under warranty. These parts are always sold "as is."
- The loss of engine, if the engine is red lined or competitively raced voids warranty.
- Customer must perform oil system overhaul procedure. (Flush oil system & change oil pump). The loss of engine as a result of insufficient amount of oil in the engine or lack of oil pressure will void warranty.
- Any labor for installation or removal of any defective part of an engine/transmission is not covered under warranty.
- Customer must perform Timing overhaul. (Timing belt/chain/tensioner). Any damage to the engine due to improper installation will void warranty.
- Swapping or removal of cylinder head(s)/crank/rods/pistons/cam(s)/gears & removal of transmission casing voids warranty.
- Loss caused by modification or forced induction (Nitrous/Alcohol Injection/Turbo/Supercharger & Aftermarket ECU upgrades) for which the engine was not designed will void warranty.
- Customer must perform cooling system overhaul. Loss caused by overheating of the engine, unless overheating is the direct result of the failure of an internal part of the engine.
- Any tune-ups and adjustments in belts, hoses, filters, emission control devices, spark plugs, etc. are not covered under warranty.
- Decrease in performance of any covered part due to normal wear and tear, unless actual breakdown occurs. MT will not be held responsible if the engine purchased does not fit into the designated vehicle. Before purchasing the engine/transmission, the customer must verify that the engine will fit into said vehicle. We will not be held responsible if incorrect engine is purchased.
- \$150.00 service charge on all returned checks
- All refused/returned orders will be charged 25% of the item amount for restocking fee plus all original and return freight charges back to our warehouse, no exceptions.
- MT is not responsible for damages occurring during shipment of any engine, transmission, or part
- MT is not responsible for any expenses involved in applications of our products. (Shipping, Labor, Etc.)
- MT is not responsible for any charges associated with improper engine installation and or labor costs.
- Since our inventory is located at various supplier facilities, delivery times may vary, but it normally takes 7-14 BUSINESS days (excluding weekends and holidays). Even though it's uncommon but sometimes delivery times may be affected due to unusual circumstances that may require some additional time.
- Residential deliveries or request for lift gate will result in \$250.00 additional shipping charge, unless noted otherwise.

SHIPPING INFORMATION:

You must provide a valid working phone number prior to your shipment leaving, if you do not provide this, your shipment will be delayed Shipping/delivery times: We ship products within 7– 14 business days.

We do not offer. We charge accordingly depending on your location. Please email / call us with your zip code / postal code so that we may be able to get an accurate shipping quote for you.

Important note: Do not sign the release documents without fully inspecting the outer packaging for noticeable signs of damage. The freight companies will not let you open up the packaging prior to signing, therefore you must note any signs of damage based on the external packaging, shipping insurance is provided by the freight company, not by MT if you sign the form and do not note any possible damages, the freight company will be relieved of all responsibility and you will not be reimbursed for any damages done to your shipment caused during shipping. You must notify MT



of any damages caused by mishandling during shipping; once again, please do not sign the release form or let the driver leave without first inspecting the packaging for possible damages.

MOTOR TIGER INC. utilizes UPS and FedEx for most shipped items. In most cases, your order will be packed and shipped within 48-72 business hours. Larger items, such as motors, transmissions, hoods, and doors require a different method of shipping. We use several carriers offering you the best rates and delivery times. We get very competitive rates throughout the country.

Here are some guidelines to keep in mind if you are unable to get the weight of your part:

Smaller parts are easy to UPS and must be less than 150 lbs. and under certain dimensions. All weights are guidelines and subject to change with each vehicle.

- Taillights: 10 lbs.
- Headlights: 13 lbs.
- AC Compressors: 26 lbs.
- Power Steering Pumps: 15 lbs.
- Radios: 12 lbs.
- Alternators: 17 lbs.
- Starters: 17 lbs.
- Modules, Brain Boxes, ECUs: 10 lbs.
- Mirrors: 15 lbs.
- Radiator: 20-50 lbs.
- Wheel: 20-50 lbs.
- Wheel Cover: 13 lbs.
- Transfer case: 90 lbs.
- Drive axles: 25-60 lbs.

Overseas customers: Please email us with your full address so that we may be able to get an accurate shipping quote for you. We can only ship to the nearest sea port that services you. Buyer will be responsible for taxes, duty, customs clearance, and shipping out of the port.

Contact us for more shipping information.

This warranty is subject to modifications and changes. MT reserves the right to enforce these modifications without prior notice.

(If order was canceled after payment was processed, but part was not shipped out, customer is responsible for restocking and credit card processing fees).

Customer is responsible for fulfilling the terms of payment. If customer defaults on the payment terms he/she will be responsible for all of the charges associated with collection. These charges will include all collection costs and attorney fees.

- Wrong parts ordered or parts that we're not diagnosed correctly are non-refundable.
- Falsifying any information will automatically void your warranty.

Please note that you are purchasing used part! We do our best to make the part as presentable as possible but we make no guarantees towards the appearance of it. Outside appearance is not guaranteed as per our warranty terms.

- Please inspect all the parts before signing on delivery.
- The mileage stated is approximate whenever is available to the best of our knowledge.



MT warranty does not apply to oil leaks/damage on engines due to seals, gaskets and filters that has not been replaced.

If return or exchange was authorized by MT, the part needs to be received in the same assembled condition as it was originally shipped to the customer. If the part is not received in the same condition there will be absolutely NO REFUND under any circumstances.

Refunds are only authorized if replacement is not available. If the engine was disassembled or altered in any way without MT written authorization the warranty will be void.

Engines are run tested, visually inspected and cleaned.

WARRANTY WILL BE VOID IF:

- Engine was not properly installed
- Engine was used for racing.
- Custom installation parts carry no warranty.
- Vehicles modified in any way outside manufacturer's specifications.
- Engine was used without proper lubrication or cooling regardless of the reason.
- Engine is not installed within 7 Business days after delivery.
- MT warranty will cover only a one-time claim per product purchased from us.
- MT warranty claim representative will work with you to ensure your experience is a complete success.

We reserve the right to charge any applicable fees in connection with processing of your warranty claim.

MT warrants the original purchaser only. We guarantee that any used engine sold by MT shall be free from knocking, excessive oil consumption and cracks in the block, and is subject to the above mentioned terms and conditions.

PRIVACY OF OUR CUSTOMERS:

Motor Tiger understands that using and sharing your information is vital to you. Motor Tiger wants to make you feel secure and comfortable doing business with us as part of our dedication to customer service. Here are some standards that Motor Tiger adheres to when it comes to gathering and using your information, including your Personal Information and our efforts to keep it private. Motor Tiger retains the right to change this Privacy Statement at its sole discretion.

This Privacy Statement explains how we collect, use, protect, and disclose your information when you visit and website at <https://motortiger.com/>, across the United States, or when you use any other services. Then this Privacy Statement also educates you about specific options and rights you have in relation to your data and how to control your data privacy.

Please keep in mind that this Privacy Statement does not apply to the practices of other parties, such as our partners, third-party service providers, and/or advertising, even if such services are branded as or delivered on behalf of Motor Tiger. Other entities' privacy rules govern information collected from you by others, such as third-party websites that you access through links on the Website. Please read the privacy rules of such third parties carefully.

The Motor Tiger Websites' data gathering and usage methods are substantially identical to how Motor Tiger obtains customer information when you visit the website. However, there may be variations between how the App collects and uses your information and how websites or stores gather and use your information. These distinctions will be highlighted throughout the policy.

We Gather Information:

To deliver and enhance our Services, Motor Tiger may gather personal information about you. The kinds of personal information Motor Tiger may have collected in the previous twelve months, and the sources from which that information may have been obtained are described below.



"Personal Information" refers to data that identifies, relates to, describes, is fairly capable of being associated with, may be reasonably linked to, or could be used to directly or indirectly identify a specific person or household (or from those and other information either in our possession or likely to come into our possession). If that information may be used to identify you, your home, or your device, it may also include additional information related to your Personal Information, such as Generic Information (defined below), location, preferences, or interests.

Business Information:

Motor Tiger is a business-to-business solution that assists our commercial customers in meeting their needs. As a result, we gather a lot of information from our clients about their businesses, such as their company's name, address, zip code, phone number, email address, financial account information to enable transactions, vehicle details, and other business-related information. Additionally, to fulfill an order or inquiry, Motor Tiger may need to collect information about an individual's role within the company, such as the individual's name, title, location, phone number, email address, other contact information, information related to a "Motor Tiger" Account with the Website, and other information.

Personal Information:

When you use our Services, we may collect the following "Personal Information" about you: your name, address, zip code, phone number, email address, gender, age, date of birth, and information about your vehicle (such as your Vehicle Identification Number ("VIN") and year). When you buy from our website, Motor Tiger may collect your credit card information and billing address; however, your payment card information is securely transmitted to our payment card processor and is not held by Motor Tiger. When you create a personal "Account" with the Websites or a "My Account" account inside the Apps, we will also collect your email address and a specific password. We may also gather data and information about your location.

Generic Information may include data about Website pages visited and visit length, App usage, device information, your IP address, browser or operating system information, or other information about your contact with our Websites or Apps. Generic Information may be used or combined in ways that identify you, your firm, or your position within it in some circumstances. In some cases, the information will be classified as either Business Information or Personal Information, depending on the circumstances.

Cookies and Tracking Data:

The Websites and Apps may utilize third-party goods and services, such as cookies and web beacons, to collect anonymous traffic data. A cookie is a little bit of data kept on your device that aids in recognition of you by websites, apps, and various servers. Other tracking technologies, such as pixels or transparent GIF files, may be used by Motor Tiger and its third-party service providers for app and website administration and user tracking. Some of the cookies we employ are "strictly required" for our Websites and Apps to function properly. Others add to the operation of our websites and apps but aren't necessarily required. Some cookies help us enhance the functionality of our Websites and Apps (for example, by collecting analytic data), while others help us offer you personalized services (like ads that you may be interested in).

We use the following types of cookies:

- Session Cookies that are only used during a certain session. Session Cookies are used to run our Services. Session cookies are only used for a limited time and are automatically removed when you exit your browser
- Preference Cookies are used to remember your preferences and settings. Preference cookies are first-party cookies that stay on your computer or device until you delete them or until their expiration date.
- Cookies from third parties. Motor Tiger allows third-party service providers, marketers, and other businesses to utilize cookies and similar technologies on our website. These firms may acquire information about your use of our Apps, Websites, and other online services over time and across multiple services and track your activity on our Websites or Apps. Furthermore, some firms may use the information they gather to display targeted advertisements on our or other companies' behalf, including other apps, websites, or online services. We are not responsible for the operation of cookies or other technologies installed on your device by third parties.



- Transparent GIFs, Pixel Tags, and Web Beacons Pixel tags and web beacons are little visual images placed on the app or website pages or in our emails to let us know if you have taken a certain action. The pixel tags and web beacons create a notification when you view these pages or open or click an email. These tools enable us to track how well our communications are received and enhance our web pages.

Other Technologies:

To improve our website's quality and the services we provide, we gather a variety of information from other technologies. For example, we may collect Usage Data and other information about the device you use to access our Apps and Websites, as well as information about your operating system and/or mobile device type, browser type, domain, and other system settings, as well as the language your system uses and the country and time zone where your device is located. The IP address of the device you use to connect to the Internet may be recorded by us.

Cookie Selections:

You have complete control over how you wish to use or allow cookies to be used on your devices. You may use your browser or mobile device settings to reject or refuse all cookies, get a notification when a cookie is delivered, or limit otherwise which cookies your browser or mobile device accepts. You may also change your settings and erase any cookies currently saved on your device. To learn how to control the placement and/or removal of cookies and other technologies, check the instructions supplied by your browser or mobile device maker. Limiting or blocking the use of cookies and other technologies, on the other hand, may limit or prevent you from performing some transactions, using certain activities, or accessing certain information on our Website.

Motor Tiger shares non-personally identifiable Generic Information about website users with third parties to monitor cross-device interaction and targeted advertising, including on other websites. Motor Tiger accomplishes this by combining cookie data with web beacons. When you visit and interact with the Websites, Motor Tiger may also utilize third-party organizations to offer advertising services and/or collect certain information. During your visit to the Websites and/or other websites, these third-party companies may collect and use non-personally identifiable Generic Information (click stream information, browser type, time and date, subject of advertisements clicked or scrolled over) to provide advertisements about goods and services likely to be of greater interest to you.

These third-party firms may use cookies and other technologies to identify your browser to collect and store information about your online browsing behavior, including your websites and apps' activities. You can opt-out of having non-personal information or cookies used to target adverts to you by the third-party service providers and altering your browser or device's cookie settings. These third-party firms may use cookies and other technologies to identify your browser to collect and store information about your online browsing behavior, including your websites and apps' activities. You can opt-out of having non-personal information or cookies used to target adverts to you by the third-party service providers and altering your browser or device's cookie settings.

Personal Data Collected in the Previous 12 Months

Over the previous 12 months, Motor Tiger has not gathered any additional sorts of Personal Information from our customers and visitors.

How Do We Gather Information About You?

Motor Tiger obtains your information in various ways, including information you provide, the information we acquire from your use of our Services, such as our Websites and Apps, and information we obtain from third parties.

Information You Provide:

We gather the information you choose to share. To utilize some elements of our Apps and Websites, complete your requests with us, or offer you certain Services, we may ask you to give certain information -



including Personal Information. When you purchase auto parts and accessories from our Websites, we will ask for your name, address, and credit card information. When you approach us with a question or remark, we may ask for your name, email address, or other contact information. If you make an account with us, we may ask you to submit your name, email address, and phone number and create a password. If you opt to join our mailing list, you will be asked to submit your email address. Motor Tiger will primarily gather Business Information to fulfill orders placed by business clients.

Data Collected When You Use Our Services:

We get specific information about you via your use of our Services, such as Website and other generic information. For example, we may collect information about the device you use to log into, access, and utilize our Websites when you use them. Other Generic Information on how you use our Websites, Apps, or other Services may be collected.

When you use our Website, we may ask for your location information to give nearby store locations and certain App features and Services. You can prevent location tracking, but if you do not disclose your location, some features of the Websites and Apps will not work properly.

Additional Generic Information: We may use other Generic information, such as aggregate statistics, about how you use our Websites, Apps, and other Services.

Other:

We collect generic network information to ensure optimal Website and App functioning improvement.

Camera, Photos, and Media Files: You may upload photos and images from your smartphone to the Apps as part of your experience. The Apps may need to access or alter your camera, photo gallery, or other areas of your device that store media files to do so.

Phone and Contacts:

The Apps may ask for access to your contacts on your smartphone. It may also need to use the phone functionalities on your smartphone to make direct calls and read phone status and identification.

Information We Collect from Other Sources / Third Parties:

We may collect information about you from third parties that assist us in providing our Services. Our order fulfillment and shipping partners, for example, may provide us with information regarding your order or product return. We may also gather information from our marketing partners to provide you with information about items we believe you might be interested in. Finally, we may collect information about you, such as Generic Information and Business Information, that does not directly identify you but is used in a way that might turn it into Personal Information. For example, a part manufacturer or distributor may provide Motor Tiger warranty or product recall information about a product you purchased from us. To offer you associated services, we may combine that generic information with your information in our national warranty database or other systems.

How We Collect Information for Business and Other Purposes

Motor Tiger collects, processes, and utilizes your information to provide you with Motor Tiger's Services. As a result, we acquire information about you for a variety of reasons, including:

- To carry out a contract with you, such as processing and completing your Motor Tiger orders placed on our website, through our apps, or in one of our stores.
- When you sign up for the Motor Tiger mailing list, or for a "My Account" or a "Motor Tiger" account and choose to receive special offers, promotions, news, surveys, and correspondence from Motor Tiger Rewards, or when you sign up for the Motor Tiger mailing list.
- To make our business goals in connection to the services we serve you easier. These operational reasons may include, but are not limited to: performing duties relating to the operation of our



Services, such as our Websites and Apps, such as ad placement and/or providing personalized content to our users;

- Maintenance and improvement of our Services, including the Websites and Apps; detection of security events; and debugging and correcting faults that cause our Websites, Apps, or other Services to malfunction.

Other than that, the collection is linked to offering our Services to you. For example, we may gather the following information about you:

- To enable you to interact with interactive parts of our Services, such as our online "Chat Now!" tool.
- To serve you, our fellow members, customers, and visitors with customer service.
- To obtain important data or analysis to improve our services.
- To keep track of how our services are being used.
- To identify, prevent, and resolve technological problems.
- To assist you in locating Motor Tiger Stores in your area.

Unless you have opted not to receive such information, we will send you news (for example, via a newsletter), special offers, marketing or promotional materials, and general information about other goods, services, and events that we offer that are similar to those that you have already purchased or enquired about, or that we believe may be of interest to you. You can opt-out of receiving any or all of these communications from us by contacting us at the address below, or by clicking on the "unsubscribe" links in the email messages.

To present you with personalized content on the Websites and in email communications sent in conjunction with your use of the Websites, such as ads tailored to your demographics, interests, preferences, and purchase history.

We may also use "automatically collected" information and "cookie" information to: personalize our services, such as remembering your information, so you don't have to re-enter it during your visit or the next time you visit the Websites or Apps; provide customized third-party advertisements, content, and information; monitor and analyze our effectiveness and third-party marketing activities; monitor aggregate usage metrics such as total number of visitors, pages viewed, and time spent on the Websites or Apps; and monitor aggregate usage metrics.

How We Share and Disclose Your Information:

Why Do We Share Your Information?

Motor Tiger may share customer Personal Information with third parties that supply Motor Tiger with services and products. The following are just a few examples of how your information might be used:

- Purchase fulfillment - for example, we'll give the firms that assist us to send your order to you. your name, company name, and address. Information may also be shared with our product providers.
- Motor Tiger Gift Cards and Motor Tiger Merchandise Credits can be redeemed.
- Motor Tiger Rewards and other customer reward programs are supported.
- Direct mail and e-mail marketing are examples of marketing activity.
- Cleaning, upkeep, and analysis of databases.
- Improving the customer experience.
- Management of warranties.
- To investigate, safeguard against, and assist in prosecuting people involved in or impacting Motor Tiger, our Services, and/or our customers for harmful, deceptive, fraudulent, or unlawful activities. Disclosures to law enforcement, prosecutors, and other agencies may be made in order to investigate possible criminal behavior or other civil infractions. In response to a valid and enforceable request by law enforcement, judicial, or other public authorities, or in conjunction with an appropriate legal duty.



Motor Tiger also collects, retains, and utilizes aggregate data, such as demographics and statistical data, that does not contain Personal Information. Third parties may access and use this aggregate data to help Motor Tiger and its suppliers better understand and serve our customers.

Motor Tiger participates in the Adobe Marketing Cloud Device Co-op to better understand how you use our Websites and Apps across many platforms and provide personalized promotions.

There are two types of third parties who get personal information: We share or otherwise disclose personal information about persons and businesses with the following kinds of third parties. Certain third parties have access to your information only to carry out these duties on our behalf, and they are prohibited from disclosing or using it for any other purpose:

- **Service / Fulfillment Providers:** To support and help us provide our Services to you, we use third-party fulfillment, shipment, transportation, and/or delivery providers, organizations, persons, and agents under contract with Motor Tiger ("Service Providers"). Such Service Providers assist us in assessing how our Services are used or provided by performing activities or functions on our behalf, providing fulfillment and other services, or performing duties or functions on our behalf. For example, to execute your orders with Motor Tiger, we will share your name and address with product suppliers and delivery firms. We supply our payment card processors with the credit card information you submit to use in-store or online to fulfill your order.
- Your account information is shared with service providers that assist us in running our Motor Tiger Rewards and other customer reward programs. We also share data with database and cloud storage companies that assist us in maintaining our Website and other services.
- **Other Motor Tiger Entities:** Your information may be shared or disclosed with other Motor Tiger entities.
- **Partners in Marketing:** We may also share your information with our marketing partners from time to time to offer you information about our Services, such as promotions or coupons. This information is often anonymized to not directly identify you; nevertheless, on occasion, we may share your Personal Information with such Marketing Partners.

Type of data which you provide us:

- Your name, customer Ids
- Contact information (Phone number, mailing /physical address)
- Purchase history
- Rewards, coupons
- Cookies, usage data, IP address
- Other information you choose to provide us

The data you provide us is used to provide service and give to Motor Tiger's service providers, Marketing partners, and other motor tiger entities.

Personal Information Disclosed for Business Purposes Categories: Motor Tiger is a business-to-business solution for our corporate clients, not for individuals. As a result, the bulk of information given is your Business Information or Generic Information related to your function at work. We may also disclose your Personal Information for the above-mentioned business objectives. Most importantly, we must share your name, address, payment information, the items you have requested to purchase, and any other information related to your product order with those Fulfillment Providers (our payment card processor and our shipment, transportation, and/or delivery providers) who are required to complete your order.



To manage our Website, provide you with advertisements or other marketing, or provide additional services, we may need to disclose certain Generic Information, such as your IP address and/or browser information. When Business Information or Generic Information is used in a way that properly identifies or links you to you, it is considered Personal Information.

Personal Information Categories Sold: Motor Tiger does not sell, rent, or lease any of its customers' personal or business information to third parties. Motor Tiger does not sell personal information about children under the age of sixteen.

Please keep in mind that a "sale" of Personal Information does not include situations in which such information is shared as part of a merger, acquisition, or other transaction involving all or part of our company. We may transmit your Personal Information to a third party as part of a merger or other business transaction if we sell all or part of our business, make a sale or transfer of assets, or are otherwise involved in a merger or other business transaction. If such a transaction significantly impacts how your Personal Information is processed, we will tell you before it is implemented.

Data Retention

Motor Tiger will keep your Business Information and Personal Information for as long as is required for the reasons stated in this Privacy Statement. We will keep and use your Personal Information to the extent necessary to comply with our legal obligations (for example, if we are required by applicable laws to keep your data), resolve disputes, and enforce our legal agreements and policies, as well as for other commercial, retail, and/or marketing purposes.

Data Transfer

Individuals in the United States of America are welcome to use Motor Tiger's services. While our Websites and Apps are open to everyone interested in Motor Tiger, we do not sell or make any products, goods, or other services available to anybody outside of the United States, including the European Union. Your data, including Personal Information, may be transmitted to and stored on computers outside your state, province, country, or other governmental jurisdiction, where data protection regulations may differ from those in your jurisdiction.

If you choose to give information to us from outside the United States, please be aware that we will transmit and handle your data, including Personal Information, in the United States. If you live in the European Union, you should be informed that the United States' data protection rules are not considered as strong as those in the EU. Your submission of such information implies your approval to that transfer.

Data Protection

We care about the security of your information but keep in mind that no method of Internet transmission or computer storage is entirely safe. While we endeavor to safeguard your Personal Information against loss, misuse, and unauthorized access, modification, disclosure, and destruction using commercially reasonable techniques, we cannot guarantee its ultimate security. By using our Websites, Apps, and Services, you acknowledge that the use of the Internet has inherent data security and privacy limitations and that the security, integrity, and privacy of any and all information exchanged between you and Motor Tiger or between you and other related entities, cannot be guaranteed.

We cannot guarantee or assure the security of any information you send us or store, and you do so at your own risk.

Any transactions you make with Motor Tiger, including those made through our Websites and Apps, are processed by third-party payment processors. The payment processors' privacy statements and security procedures govern the handling of those transactions. Motor Tiger is not responsible for the data security procedures of third-party payment processors.



Motor Tiger's Reward Programs

Individuals who participate in our "Motor Tiger Rewards" rewards programs (collectively, "Rewards Programs") get discounts and other advantages. You may make purchases to earn credits and savings on future purchases when you sign up for one of our Rewards Programs. We choose and customize coupons, promotions, and other discounts or offers based on what you buy and the stores and e-commerce platforms you use. By registering for the program, you agree to allow us to utilize your information to find the most appropriate coupons, promotions, and other discounts or offers for you.

We use the information we collect on our Motor Tiger Rewards Program members to provide targeted incentives and value to our customers, which helps us build relationships with them and improve their entire experience. The value we pass on to you through our Rewards program and other incentives is not based on the value of the data you supply to us in any manner. Other than providing you with your Rewards, advantages, and other incentives, Motor Tiger does not use your information for its reasons.

Our Rewards Programs are entirely optional. You can opt-out of Rewards Programs after enrolling by logging into your account or contacting us using the details provided below. While we will not penalize you for exercising your CCPA rights, we may be unable to give you tailored coupons, promotions, or other discounts or offers if you request the deletion of your personal information linked with your Rewards Program account. We may no longer be able to distribute or share customized coupon mailers or personalized digital offers with you, for example.

Disclosures for Direct Marketers

In addition to the rights set out above, if you are a California resident, you have the right to seek information from us about how we share certain categories of Personal Information with third parties for their direct marketing purposes. You have the right under California law to send us a request for the following information at the address stated below:

- The kind of information we sent to third parties for direct marketing reasons in the previous calendar year;
- The names and addresses of the third parties who got the information; and examples of the items or services advertised if the nature of the third party's company cannot be ascertained from their name.

Please submit enough information for us to evaluate if this applies to you and attest to the fact that you are a California resident to make such a request. For our answer, please include a 6000 Big Pine Dr, Fontana, CA 92336 address. You can write to us at the address given to make this request. Any such request must begin with the phrase "California Privacy Rights Request" and contain your name, street address, city, state, and ZIP code. Please note that we are only obligated to reply to one request per customer per year, and we are not compelled to respond to requests sent to the address or toll-free number shown below.

It's worth noting that responsive material may come in a set format that isn't tailored to you.



Your Options

While Motor Tiger encourages you to use the personalized features available on the Websites, you can access the majority of Motor Tiger's online services without registering. You may unsubscribe from the Motor Tiger mailing list at any time by clicking "unsubscribe" in the Motor Tiger emails that are delivered to your email address. You may modify your profile at any moment to change your information.

Other Websites' Links

The Websites and Apps of Motor Tiger may contain links to other websites or services that we do not maintain. This Privacy Statement does not apply to third-party websites that may be connected to our Websites or Apps. Even though such services are branded as, or delivered on behalf of, Motor Tiger, this Privacy Statement does not regulate the actions of third parties, such as our partners, third-party service providers, and/or advertising. Motor Tiger has no control over or responsibility for the security or privacy of those sites. Motor Tiger recommends that you read the privacy policies on those sites.

Privacy of Children

All of our Services, including our Websites and Apps, are aimed at adults and are not intended for children under the age of 18 ("Children"). As a result, children under the age of 18 are not permitted to access our Websites or Apps. If you are under the age of 18, do not attempt to register for or use any of our Services, including our Websites and Apps, or supply us with any Personal Information.

We do not collect Personal Information from children under the age of 18. Please notify us if you are a parent or guardian and believe your kid has violated this Privacy Statement by providing us with Personal Information. If we learn that we have obtained Personal Information from children without parental consent, we will take measures to erase the data from our systems.

Changes to this Privacy Statement

Motor Tiger reserves the right to change this Privacy Statement at any moment. Motor Tiger will notify you of any major changes to its Privacy Statement by revising the Privacy Statement modification date above and displaying the changes on this website. Motor Tiger encourages you to visit this website for changes on a regular basis.

Providing Motor Tiger with a Verifiable Request

As previously stated, California citizens have specific rights to access, remove, or otherwise restrict their information's use, acquisition, and/or distribution. Motor Tiger will react to a "verifiable request" from an individual to exercise his or her rights under such laws - that is, where Motor Tiger receives a request purporting to be from a specific individual and Motor Tiger is able to authenticate the subject's identification. The necessity to authenticate an individual's identification is vital for protecting your information and ensuring that it is not shared with someone posing as you or acting on your behalf who is not allowed to do so.

You may make a verified request using our website, or the toll-free number indicated below in the "How to Contact Us for CCPA Requests" section, or as otherwise stated on our Websites and Apps (if such means are available). As part of the process, Motor Tiger will ask you for personal information so that we can verify your identification. This information might include your name, address, account information, and any other information Motor Tiger deems essential to fairly authenticate your identification and prevent your information from being shared with someone impersonating you. We will work quickly to fulfill your request after confirming your identification.



Please keep in mind that there may be times when we are unable to complete your request, such as when we are unable to locate any information on you inside your systems. In some cases, such as when your information is required to fulfill your order with us or to comply with a legal requirement, we may not be able to comply with your deletion request. We'll let you know whether we can accommodate your request for rights.

If we have trouble establishing your identity, we may ask for more information. In the event that we are unable to authenticate your identity, we will not release your information or honor other requests. A consumer can appoint an "authorized agent" under California law to make certain verified requests on their behalf, such as the right to know what information we gather about them or the right to have their information deleted. We will ask you to identify and provide written consent for such people to serve as your authorized agent and exercise your applicable rights under California law in such cases since the security and privacy of your information is vital. This may necessitate us contacting you directly to warn you that someone claiming to be your agent is attempting to access or delete your data.

We will also independently verify your identification to guarantee that no one else is impersonating you and exercising your rights without your permission. If you cannot or will not obtain authorization in writing for an identified authorized agent to act on your behalf, or if we cannot independently authenticate your identity, we will not release your information or satisfy any other requests.

GENERAL, KEY TERMS & CONDITION:

REPLACEMENT PARTS (INCLUDING ENGINE):

The engine must be installed within 7 business days of its receipt. A new thermostat and timing belt must be installed at the time of engine installation. Any claims occurring prior to receiving such funds will be considered pre-existing and will not be covered.

In case of a total breakdown of a part or engine, the administrator's obligation is limited to repairing or replacing broken covered components. It is the administrator's decision to replace the engine or to replace part(s) that are covered under this contract. If replacement of an engine is required and a replacement engine is not available we reserve the right to pay in cash the cost of replacement engine's value. If the engine needs to be replaced under the coverage of this contract, MT has the option to replace the said engine with another used assembly of like kind and quality, or paying the contract holder the MT wholesale replacement engine cost. MT will not be responsible for any freight cost incurred. Replacement of any parts or engine will be done only once under this contract.

TRANSFERABILITY:

This product warranty is not transferable to another purchaser or another engine.

ADMINISTRATOR'S RIGHTS TO TERMINATE BENEFITS:

In the event of a claim, administrator reserves the right to terminate the benefits of this product warranty upon the discovery of fraud or misrepresentation of a material fact by the purchaser or the purchaser's representative. Evidence of fraud or misrepresentation is forwarded to the proper state and federal authorities. Any vehicle used in the commission of a crime will have all benefits terminated.

MAINTENANCE REQUIREMENTS:

1. Change oil per Manufacturer Requirements, whichever comes first after the initial oil change and product installation. This must be done by a commercial facility.



2. Purchaser may not have their required maintenance performed by a service facility that is owned or operated by the purchaser. Purchasers cannot perform their own maintenance for product warranty requirements.
3. Acceptable records documenting purchaser's adherence to the vehicle manufacturer's required maintenance are required in the event of a claim.
4. Acceptable records must be: issued on the date of maintenance, issued in the name of purchaser, be signed by purchaser, be electronically generated, issued by the commercial lubrication service facility performing the maintenance, include mileage, date, vehicle identification number, year, make, and model, and include a record of payment and service performed. Any handwritten information on records, receipts or repair orders, pertaining to or documenting required maintenance are not acceptable.

EXCLUSIONS:

1. Breakdown or failure of any listed covered component prior to benefit activation is not covered.
2. Any and all claims or damage resulting from: abuse, negligence, freezing, overheating of any type, failure to maintain proper coolant, fluid, refrigerant, or lubrication levels, personal damages, per diem expenses, storage fees, medical expenses, telephone or rental charges, fire, flood, vandalism, theft, collision, acts of GOD, competition or racing, usages not approved by the vehicle manufacturer, improper load capacity, or improper towing, damages caused by contaminated fluids, coolants, or lubricants for any reason, misuse, road conditions, riots or acts of war. Excessive oil consumption and diminished performance are not covered. Leaking seals, gaskets or fittings are not covered. Vehicle components that require normal manufacturers recommended replacement intervals are not covered. Benefits are not active until all applicable fees or installment payment plan confirmation has been received by the administrator. Benefits are not active until the customer calls to activate warranty
3. Pre-existing conditions and problems that occur prior to the benefit activation date and mileage are not covered. Covered components that are worn or burned but NOT broken are not covered. Broken covered components are defined as components that have cracked or separated into pieces. Covered components that are flaking or have been damaged by excessive heat or scoring are not covered.
4. Any component not listed as a covered component, is not covered. Damage to a covered component due to non-covered component failure is not covered.
5. Vehicles with: a non-functioning odometer, a diesel engine manufactured before 1990, a rotary engine, alterations not approved by the manufacturer including, but not limited to, oversized or undersized tires and lift kits, and vehicles used for commercial purposes are not eligible for coverage under this product warranty.
6. Claims occurring outside the United States are not covered.
7. Once a claim has been initiated, the purchaser may not continue to operate the vehicle until a claim decision has been made. Continued operation will void the claim.
8. Any work or repair done to vehicle without prior written authorization from administrator is not considered an authorized claim.
9. Warranty will void if the part is used for racing, operated without proper fluids, or a melted heat tab.
10. Freight is not paid under this contract on any parts or engine claims.
11. Towing & diagnostic charges are not paid under this contract.
12. Breakdown or failure means totally inoperable. It does not mean a decrease or gradual reduction in the parts performance due to normal or abnormal wear and tear.
13. Breakdown caused by mechanical alterations not meeting manufacturer's specifications.
14. Breakdowns covered by factory recall.
15. Any covered part which is not broken or inoperable, which a repair facility recommends or required to be repaired or replaced.
16. Breakdowns to a covered part already replaced under the contract.
17. Liability for tear down is the customer's responsibility.
18. Defective parts must be made available for inspection upon the claims administrator's MT
19. Breakdown caused by excessive wear and tear for the year and mileage of vehicle are not covered under this contract.
20. Warranty is voided if heat tab is melted, or if engine has no heat tab at time of claim.
21. Breakdowns covered by manufacturer warranty or recall, distributor or repairers guarantee, any other written warranty, government or court orders, decrees or settlements, or any valid or collectable insurance policy.
22. Improper engine installation.



23. We do not warranty oil leaks/damage on engines transmissions due to non-replaced seals, gaskets or filters.

DEFECTIVE ENGINE CLAIM PROCEDURE:

In the unlikely event of a Head/Block/Transmission being defective, we will require the following to be emailed only to us:

- MT will require a detailed written description (work order) along with pictures of the described defective part from a Certified Mechanic ONLY.
- A copy of the Mechanic's certification along with his/her contact information must be provided. MT will contact the Certified Mechanic to ensure that the documents are legitimate. The Certified Mechanic may not be the individual who bought the engine from MT ATTN: Claims or email to or cs@motortiger.com
- Once required paperwork is emailed, we will make a decision on whether we will provide a refund for the damaged part(s) only or request for the engine/transmission to be returned for a replacement. Neither shipping charges nor labor are covered under warranty. You must return the defective engine/transmission complete with no parts missing. If parts are missing, those parts will be removed from the replacement engine/transmission prior to being shipped.
- If you have any questions or concern regarding this warranty or any other type of questions, please feel free to contact us via email at cs@motortiger.com. MT reserves the right to change or modify this warranty at any time. Warranty information will always be displayed on the reverse side of our Supplier's invoices

In case of Disagreement or objection or any changes with respect to information and contents mentioned hereinabove, please contact our toll free number +1-(877) 473-7675 OR you can write us at cs@motortiger.com & register your objections/changes/disagreement to the contents of this transcript or you may also send us email or written correspondence at the following details within a period of 7 days from date of your receipt.

I/we have read and understood the Policy of your Company at www.motortiger.com and I hereby unconditionally agree and bind myself to all terms and conditions of your Policy, as amended, from time to time.

For & on behalf of Motor Tiger Inc.





CLAIM PROCESS

